

Independent Technology Delivery Assurance

Enigma sits on the client's side of the table.

For Central Government, Local Government and SMEs that need an independent view of supplier-led delivery.



Outsourced delivery. Retained accountability.

The governance gap appears when supplier reporting is treated as independent evidence.

SUPPLIER CLAIM

“The programme is on track.”

Plans, status reports and quality evidence are produced by the organisation accountable for delivery.

CLIENT GAP

“What supports that view?”

Boards often lack the retained capability, time or specialist evidence needed to test the claim.

DECISION RISK

“Can we proceed safely?”

Funding, migration, cutover and service decisions are made without a defensible independent conclusion.

Independent assurance - not another delivery supplier.

We test the evidence, state the consequence and make the client's decision clearer.



“Enigma sits on the client’s side of the table.”

The supplier owns delivery. The client retains accountability. Enigma provides the independent evidence between the two.

No practitioner independently assures delivery they directly own.

Three buyers. One independence problem.

The scope and language change; the need for client-side judgement does not.

CENTRAL GOVERNMENT

Defensible programme decisions

Independent challenge across complex supply chains, approval gates, service continuity and public accountability.

LOCAL GOVERNMENT

Proportionate assurance

Focused scrutiny where constrained retained teams, citizen services and supplier dependency meet.

SMES

Senior assurance, fractionally

Independent delivery confidence without standing up a permanent internal QA or programme assurance function.

Advisory services organised around the decision.

Use a focused review, an ongoing assurance rhythm or fractional leadership.

01

Health checks & recovery

Viability, critical path, governance and recovery credibility.

02

Quality & test assurance

Traceability, coverage, defects, environments and release confidence.

03

Supplier delivery assurance

Claims, obligations, dependencies, controls and transparent reporting.

04

Data migration & cutover

Reconciliation, readiness, rollback, support and operational acceptance.

05

Fractional leadership

A scaled client-side assurance capability without permanent overhead.

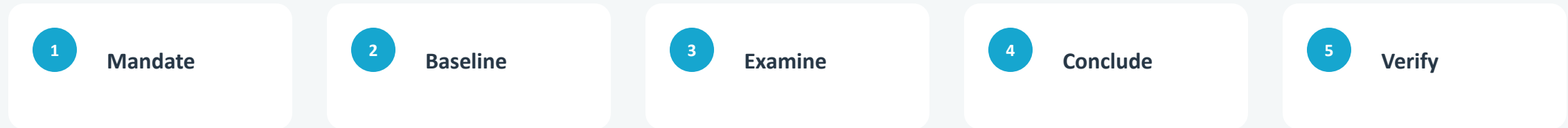
06

Architecture & operability

Integration, non-functional risk, resilience, technical debt and supportability.

The Evidence-to-Decision Assurance Model

A repeatable route from a client question to a verified resolution.



Decision and authority → claims and tolerances → evidence and controls → confidence and consequence → closure proof

The output is an independent opinion the client can act on - not a duplicate status report or a longer risk log.

The smallest credible mix for the risk.

Multidisciplinary practitioners are selected around the assurance question - not a consulting pyramid.

01

Head of Test

Strategy, evidence standards and executive quality opinion

02

Senior QA

Traceability, defects, environments and execution evidence

03

Programme Director

Board viability, governance, benefits and recovery

04

Programme Manager

Plans, milestones, RAID, dependencies and integration

05

Scrum Master

Flow, impediments, agile evidence and outcomes

06

Technical Architect

Architecture, NFRs, operability and technical debt

INDEPENDENCE RULE / delivery ownership and assurance judgement remain separate.

Engagement models that scale with exposure.

The mandate, decision cadence and evidence burden determine the model.

01	Focused health check	A defined concern, gate or investment decision	Time-boxed
02	Embedded assurance	Ongoing supplier-led delivery	Board cadence
03	Fractional assurance lead	No permanent client-side function	Scaled monthly
04	Recovery assurance	Persistent delay, quality or control failure	Intensive then verify

Assurance should change a decision.

Every output connects evidence to consequence, ownership and verification.

01

Independent opinion

A concise view of confidence and material conditions.

02

Evidence-led findings

What the evidence shows - not what the reporting narrative implies.

03

Decisions required

Clear client actions, owners and decision dates.

04

Closure verification

Objective proof that actions reduce the underlying risk.

Board-ready language. Technical depth behind it. No false certainty.

START AN ASSURANCE CONVERSATION

Bring us the decision you need to make.

Or the delivery claim you need tested. Or the risk you cannot yet quantify.

We will define a proportionate mandate, the evidence required and the smallest credible team.

ENIGMA SITS ON THE CLIENT'S
SIDE OF THE TABLE.

REVIEW DRAFT / CONTACT DETAILS TO BE VERIFIED